

WE'RE HERE TO HELP! Please note the following important information regarding filing a claim with Assurant.

- It is important that you complete all required sections and include documentation to avoid delays in processing your claim.
- You are responsible for continuing to make your regular scheduled payments until a decision is made by us on any claim submitted under the Certificate.
- For faster processing, we recommend you file your claim online at cardbenefits.assurant.com

Complete sections for your claim type as identified below

Review the checklist to make sure that you have provided all required documentation and have completed, signed and obtained signatures for all required sections in full.

INVOLUNTARY UNEMPLOYMENT/ JOB LOSS CLAIMS

*Please submit your claim form **after** the number of consecutive days of unemployment outlined in your Certificate of Insurance.*

- Complete and sign Sections 1 and 2.
Note: If you wish to authorize a family member or friend to speak on your behalf, please complete the 'Verbal Release of Information', part of Section 2. This authorization will allow them to discuss your claim with a representative of Assurant if you are not available.
- Have your former employer complete Section 3. If you are unable to have Section 3 completed, please complete the form yourself and provide a copy of your record of employment and last two consecutive pay stubs.
- If you are self-employed, AND your coverage includes benefits for self-employed individuals, please complete Section 4.
- Please provide proof of Employment Insurance eligibility (if applicable).

PLEASE RETURN YOUR FORM AND/OR SUPPORTING DOCUMENTATION IN ONE OF THE FOLLOWING WAYS:



Upload your documents for faster processing.

Online: cardbenefits.assurant.com



Alternatively, you can mail the documents.

Mail: Assurant, Financial Claims,
 P.O. Box 7000 Kingston, ON K7L 5V3

We recommend that you retain copies of all documentation submitted to us for review.

All benefit payments are paid directly to your creditor, and will be shown on your monthly billing statement.

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SECTION 1

FOR FASTER CLAIM PROCESSING: Please complete form, save file and upload to cardbenefits.assurant.com

PRIMARY CARDHOLDER INFORMATION Please complete for all claims being submitted

Involuntary Unemployment/
Job Loss

CREDITOR NAME (GROUP POLICYHOLDER)					
<input type="checkbox"/> CHECK HERE IF YOU ARE FILING A CLAIM FOR MORE THAN ONE ACCOUNT					
PLEASE LIST ALL ACCOUNT NUMBERS					
NAME OF PRIMARY CARDHOLDER					
LAST NAME		FIRST NAME, MIDDLE INITIAL		DATE OF BIRTH MM DD YYYY	
PREFERRED METHOD OF CONTACT <input type="checkbox"/> MAIL <input type="checkbox"/> EMAIL		EMAIL ADDRESS			
ADDRESS					
STREET		CITY	PROVINCE	POSTAL CODE	CONTACT TELEPHONE NUMBER ()
NAME OF CLAIMANT					
LAST NAME		FIRST NAME, MIDDLE INITIAL		DATE OF BIRTH MM DD YYYY	
DO YOU QUALIFY TO RECEIVE UNEMPLOYMENT BENEFITS FROM SERVICE CANADA? <input type="checkbox"/> YES <input type="checkbox"/> NO		HAVE YOU RETURNED TO WORK? <input type="checkbox"/> YES <input type="checkbox"/> NO		IF YES, WHAT DATE DID YOU RETURN TO WORK? MM DD YYYY	
				ARE YOU RECEIVING INCOME/WAGES FROM AN EMPLOYER? <input type="checkbox"/> YES <input type="checkbox"/> NO	

SECTION 2

AUTHORIZATION AND CLAIMS ASSISTANCE

Please certify that the information given here is true and correct.

I AUTHORIZE any current or former employer, worker's compensation body, physician, hospital, clinic, insurance company, law enforcement agency, fire department, or other entity or person, including the group policyholder, that has any personal, financial or medical records or knowledge in regard to the claimant/deceased, to release and provide full details (including furnishing copies) of all available personal, financial and medical information records and knowledge, including prior medical history, toxicological or pathological findings which they may possess to the above noted insurer(s) American Bankers Insurance Company of Florida hereinafter referred to as "Assurant", in regard to the claim, its authorized administrator, its re-insurer, or their respective agents.

The information is to be used in the evaluation of an insurance claim and for the purposes relating to such claim. This consent shall be valid during the continuation of such claim.

I also authorize the insurer, its authorized administrator, its re-insurers, the group policyholder and their respective agents to exchange and or transmit information concerning this claim to the organization listed above as necessary to evaluate this claim.

I understand that in executing this authorization, I waive the right for such information to be privileged. A photocopy of this authorization shall be considered as effective and valid as the original.

I confirm and understand that the information provided is true and accurate to the best of my knowledge. This claim shall be void if, whether before or after the loss, I concealed or misrepresented any facts, or if any documents submitted have concealed or misrepresented any fact or circumstance concerning this claim.

By checking this box, I acknowledge that the above statement is true as of _____

CLAIMANT SIGNATURE	DATE MM DD YYYY
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VERBAL RELEASE OF INFORMATION

Customer privacy and the protection of private and confidential information is important to us. We do understand that in some cases, a claimant may wish to have someone speak to Assurant on their behalf. Please complete this authorization section if you wish to have another individual discuss the details of your claim. Without this authorization we are unable to speak to anyone other than the claimant.

I give my authorization to Assurant to speak to _____,

who is my _____, with regard to my claim.

By checking this box, I acknowledge that the above statement is true as of _____

CLAIMANT SIGNATURE	DATE MM DD YYYY
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SECTION 3

EMPLOYER'S STATEMENT

Please complete if a Record of Employment is not available.

To be completed by Employer without expense to the Insurance Company.

I am the employer of the named Insured, and for the purpose of furnishing information to the named Insurance Company to induce payment of claim of said employee, do certify as follows:

EMPLOYEE'S INFORMATION				
EMPLOYEE'S NAME				
LAST NAME		FIRST NAME, MIDDLE INITIAL		DATE HIRED MM DD YYYY
NUMBER OF HOURS WORKED PER WEEK	EMPLOYEE'S JOB TITLE			
TYPE OF EMPLOYMENT <input type="checkbox"/> PERMANENT <input type="checkbox"/> SEASONAL <input type="checkbox"/> TEMPORARY <input type="checkbox"/> CONTRACT <input type="checkbox"/> SELF-EMPLOYED (Complete the Self-Employment Affidavit)		IF SEASONAL EMPLOYMENT, PLEASE PROVIDE DATES OF REGULAR SEASONAL EMPLOYMENT		FROM TO MM DD YYYY MM DD YYYY
DATE OF JOB LOSS NOTICE PROVIDED MM DD YYYY	LAST DAY WORKED MM DD YYYY	DATE RETURNED TO WORK MM DD YYYY	DID EMPLOYEE RECEIVE SEVERANCE? <input type="checkbox"/> YES <input type="checkbox"/> NO	DATE SEVERANCE ENDS MM DD YYYY
REASON FOR INTERRUPTION OF EMPLOYMENT				
HAS EMPLOYEE RESUMED FULL DUTIES? <input type="checkbox"/> YES <input type="checkbox"/> NO	IF YES, PROVIDE NUMBER OF HOURS WORKED PER WEEK			
ADDITIONAL COMMENTS				
COMPANY INFORMATION				
NAME OF COMPANY			CONTACT TELEPHONE NUMBER ()	
ADDRESS				
STREET		CITY	PROVINCE	POSTAL CODE
COMPLETED BY				
TITLE				
LAST NAME		FIRST NAME, MIDDLE INITIAL		
EMAIL ADDRESS FOR COMPANY REPRESENTATIVE		SIGNATURE	DATE MM DD YYYY	

SECTION 4

FOR FASTER CLAIM PROCESSING: Please complete form, save file and upload to cardbenefits.assurant.com

SELF-EMPLOYMENT AFFIDAVIT

Not all coverages include benefits for loss of self-employment income, please review your coverage before completing this section

CREDITOR NAME (GROUP POLICYHOLDER)			ACCOUNT NUMBER		DATE LAST WORKED MM DD YYYY			
CLAIMANT'S NAME								
LAST NAME				FIRST NAME, MIDDLE INITIAL				
ADDRESS								
STREET			CITY		PROVINCE	POSTAL CODE	CONTACT TELEPHONE NUMBER ()	
HOME TELEPHONE NUMBER ()			EMAIL ADDRESS (IF AVAILABLE)					
ARE YOU STILL OFF WORK? <input type="checkbox"/> YES <input type="checkbox"/> NO	IF NO, DATE YOU RETURNED TO WORK MM DD YYYY		NUMBER OF HOURS WORKED PER WEEK	EXPECTED RETURN TO WORK DATE MM DD YYYY		MY OCCUPATION IS		
WHAT PERCENTAGE OF YOUR TIME WAS SPENT AT EACH OF THE FOLLOWING:			SUPERVISORY / ADMINISTRATIVE MANUAL WORK % %		WHAT DATE DID YOUR BUSINESS START? MM DD YYYY		WHAT DATE DID YOUR BUSINESS CLOSE? MM DD YYYY	
REASON FOR CLOSURE: <input type="checkbox"/> BANKRUPTCY <input type="checkbox"/> FINANCIAL REASONS <input type="checkbox"/> SEASONAL <input type="checkbox"/> LACK OF WORK <input type="checkbox"/> INJURY/ILLNESS <input type="checkbox"/> OTHER _____								
BUSINESS INFORMATION								
WAS BUSINESS INCORPORATED OR REGISTERED? <input type="checkbox"/> YES <input type="checkbox"/> NO	WHAT DATE WAS BUSINESS INCORPORATED OR REGISTERED? MM DD YYYY		BUSINESS NAME				MY BUSINESS IS OPERATED FROM MY RESIDENCE <input type="checkbox"/> YES <input type="checkbox"/> NO	
STREET			CITY		PROVINCE	POSTAL CODE	CONTACT TELEPHONE NUMBER ()	
BUSINESS TELEPHONE NUMBER ()		FAX NUMBER ()		BUSINESS LICENSE NUMBER		GST NUMBER		
CLAIMANT'S AUTHORIZATION								
I certify that the above information is true and correct. I authorize any Employer, Physician, Hospital, Insurer or other organization, or person having my records, data or information concerning this claim, to furnish such record, data or information to Assurant or authorized representative if requested. I understand that in executing this authorization, I waive the right for such information to be privileged.								
<input type="checkbox"/> By checking this box, I acknowledge that the above statement is true as of _____								
CLAIMANT'S SIGNATURE:					DATE MM DD YYYY			
Subscribed and sworn before me, a Notary Public or Commissioner of Oaths for the Country of _____, Signature: _____ Province of _____ this date _____ of _____, 20_____.					NOTARY PUBLIC OR COMMISSIONER OF OATHS LEGAL SEAL STAMP			

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